

Equipment Care Plans

Asset and operations protection for your facility!



Let STERIS take care of your equipment so you can take care of your patients

STERIS delivers the support you need to protect your investment and keep your department up and running. These flexible equipment care plans are designed to suit your budget while optimizing uptime and productivity.

Delivering outcomes you expect, every day!

Total Care Connect – the most comprehensive care plan yet!

For many years, we have taken care of equipment at medical facilities through a total-care comprehensive agreement. Customers grew to expect us to respond effectively and efficiently when their equipment went down. We have achieved high marks on this approach but have not stopped looking for ways to continue improving and maximizing value for medical facilities. One way of doing just this is by introducing a brand new equipment care plan – Total Care Connect. With Total Care Connect, you receive:

- The benefits of preventive maintenance completed on time
- Unmatched repair support when your equipment needs a technician
- Access to our technology platform to help your facility access compliance data, create service requests, view operator manuals and much more...
- Access to on-demand and proactive troubleshooting center information
- Real-time visibility of connected equipment and access to performance trends to help you manage your department effectively

Total Care Connect is more than an equipment care plan, it's a new experience powering your department.



Equipment Care Plan Options

	Preventive Care	Labor Care	Total Care Connect
Meets OEM recommended maintenance & safety standards	✓	✓	✓
Scheduled Maintenance - LABOR & TRAVEL	✓	✓	✓
Scheduled Maintenance - PARTS	✓	If Applicable	✓
Unscheduled Repair - LABOR & TRAVEL		✓	✓
Unscheduled Repair - PARTS			✓
			
Service Portal	Nominal Fee	Nominal Fee	✓
Troubleshooting Center			✓
Remote Assistance			✓
Remote Monitoring			✓ *
Operator Assistance			✓ *
Technician Insight			✓ *

*Additional features are available for connected equipment.
To learn more, ask your local STERIS Field Service Representative.

Assurance for your hospital.
We are here when you need us.



Your partner for better outcomes
Contact your local STERIS Field Service Representative
for more information.

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