



April 1, 2024

Dear Valued Customer,

This letter is to inform you that effective April 1, 2024; STERIS will no longer fully support the following product:

BDV Integration Monitor (PMCL - 764327410/03)

MODEL NUMBER	MODEL DESCRIPTION
ORIGAMI24TMP	24' INWALL MONITOR FOR MODULAR WALL SYSTEM
RBDV26SDT	FORESEESON 26" SURGICAL DISPLAY TOUCHSCREEN
RBDV9999MONS	BDV MONITORS
RBDV9999MP8	BDV 4K 8 MEGAPIXEL MONITORS
RBDV9999WMON	BDV WALL MONITORS
RLM314KNPWR	VIVIDIMAGE 31 INCH 4K SURGICAL DISPLAY NO POWER
XE26DWMICB	FSN 26" SURGICAL DISPLAY, FHD, HIGH BRIGHT MIC BKT
XUU050003Y	FORESEESON FS-L2601D 26" MEDICAL DISPLAY
XUU050006Y	EIZO LS560W 56" 8MP
XUU050010A	SAMSUNG DM55E 55" COMMERCIAL DISPLAY 24/7 OPERATION RELIABILITY; 1080P FULL HD DISPLAY
XUU050010C	SAMSUNG UN55KU6300FXZA 55" CLASS 4K DISPLAY
XUU050038A	FORESEESON FS-L2401D 24" NON-TOUCH DISPLAY
XUU050048C	SAMSUNG 48" DM-E SERIES DISPLAY
XUU050051Y	FORESEESON FS-P2601D PANASONIC 26" LED MEDICAL DISPLAY
XUU050055C	SAMSUNG 55" Q6F SERIES DISPLAY
XUU050055Y	FORESEESON FS-P2602D 26 SURGICAL DISPLAY WITH PANASONIC BEZEL
XUU050065B	BARCO MDSC-8258 RL SLIMLINE 58-INCH QUAD HD SURGICAL DISPLAY W/O PROTECTIVE GLASS
XUU050078Y	SAMSUNG DM40E - DM-E SERIES 40" SLIM..DIRECT-LIT LED DISPLAY FOR BUSINESS
XUU050081Y	SAMSUNG QM55F 55 INCH 4K COMMERCIAL GRADE DISPLAY
XUU050084Y	FORESEESON FS-P2604D 26" HD SURGICAL DISPLAY

STERIS discontinued sales of this product on July 27, 2023. Certain critical replacement parts for this product are no longer available. In addition, prices and lead time for the remaining parts and service contract may increase significantly due to low volume production and technological obsolescence.

The policy with respect to the support of this product is as follows:

- As of April 1, 2024, all Customers under a parts and labor service contract with STERIS will receive parts and labor support on the obsolete product to the extent parts are available for the time remaining on the Customer's current service contract, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract is the only option available for this product at contract renewal.
- As of April 1, 2024, all Customers under a labor only service contract with STERIS will continue to receive full labor support on the obsolete product through the end of the term of the Customer's current service contract. STERIS may be limited or unable to support third party software/OS patches and security updates. A labor only service contract will remain available for contract renewal.
- As of April 1, 2024, any Customer that is not under a service contract with STERIS yet requires service on a time and material basis will receive parts and labor services based on the resources available at prevailing market prices, with no guarantee of parts availability. STERIS may be limited or unable to support third party software/OS patches and security updates.

STERIS strives to provide the highest level of Customer support in the industry. As part of our ongoing effort to better serve our Customers, we want to inform you of our policy regarding part obsolescence and our product management philosophy.

There are many factors that contribute to our overall product management philosophy. Rapid advancements in technology, the ever-changing standards of care and the multitude of mandates regarding regulatory compliance are just a few of the market drivers that factor into our overall decision-making process. We continually strive to incorporate advancements in technology and shape best practice standards to not only better serve our Customers, but ultimately provide solutions to the marketplace that put patient safety at the forefront.

We recognize the impact that an obsolescence notification has on your operation. To ensure your operating needs are met, please contact a STERIS Sales Representative to arrange a meeting to develop a cost-effective program to replace your existing equipment.

Sincerely,

Michael Guzzo
Service Product Manager
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